

PERSONALIZED SUPPORT

PROFESSIONAL SERVICES ORGANIZATION PROVIDES TECHNICAL CONSULTING SERVICES

Verticent Professional Services Organization (PSO) offers Technical Consulting Services designed to help you plan, implement and customize your Verticent applications to meet your specific business needs.

TECHNICAL PLANNING

Verticent's technical project manager will work with you and your technology team to plan the installation and support of your Verticent products. Technical Planning includes a discussion of the following areas:

- Desktop PC requirements (operating system and hardware)
- Server requirements and/or recommendations
- Network infrastructure requirements (LAN, WAN or Internet)
- Performance optimization and tuning

The result of these Technical Planning sessions will be a strong system design, detailed technical requirements and a thorough technical project plan. PSO team members will integrate the technical project plan with your overall project plan as part of the implementation process.

TECHNICAL AUDIT

This two-day technical review is part of a comprehensive plan to help assess your current technology environment and to maximize system performance.

During the Technical Audit, Verticent's PSO team will work directly with your technology team to review your current environment, discuss your future technology direction and present Verticent's recommendations for optimizing your environment.

TECHNICAL SYSTEMS INTEGRATION

PSO team members also will help you integrate your Verticent systems with your other internal systems.

During system integration, our PSO team will set up communications systems between your headquarters and remote sites, help you utilize your telecommunications networks, and automate the movement of data to accelerate delivery of information you need to operate your business.

CUSTOMIZING YOUR APPLICATIONS

Verticent offers software customization services to match your specific business requirements. PSO provides advisory services and executes specific software customizations as requested by clients.

This highly specialized team has customized software solutions for companies around the country and across different vertical markets. And with each customization, PSO passes their experiences on to you via product refinements – the result is a product that is continuously evolving and improving.

PSO also can design, build and deliver custom programming solutions that complement Verticent product offerings – and that meet your specific business requirements.

ABOUT Verticent

Verticent provides Integrated Enterprise Response to companies around the globe. Featuring fully integrated enterprise application solutions with innovative e-commerce capabilities, the Verticent ERP *Plus* software suite enables companies to completely integrate the management of front-office and back-office operations. With Integrated Enterprise Response, companies extend their enterprise operations across the virtual supply chain and successfully respond to customers, suppliers, partners and employees around the world.

ERP *Plus* consists of five modules – Manufacturing *Plus*[™], Distribution *Plus*[™], Financials *Plus*[™], SFA *Plus*[™] and Support *Plus*[™] – developed on one common technology platform, by one provider, to deliver seamless integration and enhanced functionality.

For more information contact Verticent at (800) 251-8449, fax (813) 222-0886 or visit www.verticent.com.

ERP *Plus*, Manufacturing *Plus*, Distribution *Plus*, Financials *Plus*, SFA *Plus* and Support *Plus* are registered trademarks of Verticent Corporation. All other products or company names herein may be trademarks of their respective owners.

